



OUR CONDITIONS OF BOOKING

1.0 CAMPING (for rental objects see point 2.0)

BOOKING

Bookings are to be made online via our homepage.

With the registration or booking, the camper offers the binding conclusion of a camping contract.

This contract is only legally effective upon written confirmation of acceptance by Lech Camping GmbH for the specified period and for the number of persons registered.

There is no entitlement to a specific pitch.

It is up to the campsite management which pitch is allocated to you.

Wishes can be expressed.

Verbal agreements are only part of the contract if they have been confirmed in writing by Lech Camping GmbH.

DEPOSIT

For reservations of a campsite

- a one-off handling fee of 6 euros is charged, which is due with the deposit. The handling fee will not be credited or refunded.
- the stay or a deposit of max. 150 euros is always due.
- from 10 nights the complete remaining accommodation fee is due by bank transfer at least 60 days before arrival.
- less than 14 days prior to arrival, the entire stay is always due as a deposit.

Deposits are always to be paid immediately after receipt of the booking confirmation, stating the document number and the name (to whom the booking was made) to the account of Lech Camping GmbH.

With the down payment you accept our GTC including reservation and cancellation conditions.

If the deposit is not paid in due time, the booking will immediately become invalid without the guest having to be reminded or informed again.

BOOKING CONFIRMATION / PRICES

A booking confirmation is usually sent by Lech Camping GmbH by e-mail.

This is to be checked by the camper with regard to the data.

The fees to be paid by the camper are exclusively based on the respective valid price lists of Lech Camping GmbH. It is the responsibility of the campers to inform themselves about the prices valid for the period of registration/reservation.

If a reservation is made, the pitches are available from 2 pm on the day of arrival and are reserved until 6 pm. If no notification is received by this time, this releases us from any further obligation.

The campsite guest is obliged to inform us immediately, at the latest by 5 p.m. on the day of arrival, of a different or later arrival, otherwise arrival is only possible from 2 p.m. on the following day without refund (even if the pitch is occupied, this does not mean the provision of a substitute tenant by Lech Camping, as guests can usually be accommodated elsewhere).

Entry between 12 and 2 p.m. is not possible due to closed entrance barrier.

Methods of payment on departure: Cash or EC card.

Departure must have been completed by 11 am.

In case of early departure, we charge 100% of the unused but booked days. The same applies in the event of late arrival.

CANCELLATION AND CHANGE OF BOOKING DATA

The camper can withdraw from the camping contract at any time with a corresponding declaration to Lech Camping GmbH.

Withdrawals/cancellations must be made in writing and will be reconfirmed.

The date of receipt of the declaration by Lech Camping GmbH is decisive for the consequences of the withdrawal.

Cancellation costs for bookings up to 3 nights

up to 15 days	before arrival 50 Euro
0 - 14 days	before arrival the deposit will be retained in full

Cancellation costs for bookings 4 - 9 nights

up to 30 days	before arrival 50 Euro
29 - 15 days	before arrival 100 Euro
0 - 14 days	prior to arrival the deposit will be retained in full

Cancellation fees for bookings of 10 nights or more

Up to 60 days	before arrival the deposit will be retained in full
26 - 59 days	before arrival 50 % of the total accommodation fee
15 - 25 days	before arrival 80 % of the total accommodation fee
0 - 14 days	prior to arrival the entire accommodation fee will be retained

We recommend that you take out travel cancellation insurance!

By taking out travel cancellation insurance, you can protect yourself against the costs incurred in the event of cancellation. Please note the closing date.

You can find more information at

<https://www.reiseversicherung.de/de/versicherung/index.html>

2.0 RENTAL OBJECTS

For reservations of a rental object, a one-off handling fee of 6 euros is charged, which is due with the deposit. The handling fee will not be credited or refunded.

In order for the reservation to be binding, a deposit of 20% must be paid immediately.

The remaining rental price is due 8 weeks before arrival. If the reservation is made less than 8 weeks in advance, the entire rental price is due immediately.

Upon reservation, the rental properties will be available to you from 3 pm. Arrival must take place by 6 pm. The camper is obliged to inform us immediately, at the latest by 5 pm. on the day of arrival, of a different or later arrival. Admission between 12 and 14 o'clock is not possible due to the closed entrance barrier. Departure must take place by 10 am. In case of early departure, the fees for the unused days will not be refunded. The same applies to a later arrival.

The campers can withdraw from the camping contract at any time by informing Lech Camping GmbH. Withdrawals/cancellations must be made in writing and will be reconfirmed. The receipt of the declaration by Lech Camping GmbH is decisive for the consequences of the withdrawal.

Cancellation by the tenant is possible at any time up to 2 months before the start of the rental period for a processing fee of 50.00 euros. It must be made in writing.

If the camper withdraws from the camping contract for a rented object, Lech Camping GmbH is entitled to demand the following additional compensation:

Up to 8 weeks before the start of the rental period	20 % of the total price
Up to 4 weeks before the start of the rental period	50% of the total price
Up to 15 days before the start of the rental period	75 % of the total price
14 days or less before the start of the rental period	100 % of the total price

We recommend that you take out travel cancellation insurance!

You can find more information at

<https://www.reiseversicherung.de/de/versicherung/index.html>

3.0 GENERAL TERMS & CONDITIONS FOR THE CAMP SITE AND RENTAL PROPERTIES

- The fees to be paid by the camping guest are exclusively based on the respective valid price lists of Lech Camping GmbH. By entering the camping park, the camper accepts the current price list, which is available at the reception.
- Bank charges for payments (especially from non-EU countries) and return debits as well as for credit card chargebacks shall be borne in full by the guest liable to pay.
- Prices may be modified after conclusion of the contract/confirmation of reservation if the period between conclusion of the contract and provision of the service is more than 4 months. In this case, a corresponding price increase is permissible if the statutory value added tax is increased or if cost increases for personnel, energy, etc. have occurred in the camping area. If the price increase amounts to more than 5% of the agreed price, the guest has a special right of termination within 2 weeks after becoming aware of the price increase. The processing fee would be retained in this case. In such cases, Lech Camping GmbH will inform the guest of the price increase in text form.
- Only one family (max. 6 persons) can be booked per camping pitch. Children and babies count as adults. Group trips with more than 6 people or more than one accommodation option may not be booked online without permission, even in multiple transactions. For group requests, please send us an e-mail stating the number and age of travellers and details of what you will be travelling with (caravan/motorhome/tent: number and size).
- The stated arrival and departure dates must be adhered to. Changes are only binding if they have been confirmed by us in writing. Changes after booking confirmation are only accepted up to 7 days before departure and are only possible after separate consultation and for a fee of 15 euros. Lech Camping GmbH is not obliged to fulfill change requests.
- Lech Camping GmbH is entitled to withdraw from the contract if the rental property cannot be made available after conclusion of the contract due to force majeure. In this case, any amounts paid will be refunded. Further claims beyond this are excluded. In this case, Lech Camping GmbH is obliged to inform the campsite guest immediately.

- The guest is obliged to treat the pitch, the premises, rental objects and inventory with care. The guest assumes liability, in particular towards third parties in the event of improper electricity connections and damage caused by the gas installations belonging to him.
- Please ask in good time (preferably before arrival) whether visitors are allowed. We reserve the right to limit the number of visitors at any time or not to allow visitors when the campsite is fully booked, in order to be able to offer the full comfort to the overnight guests present.
- If visitors are allowed, the following applies:
The guest is responsible for his visitors and is obliged to register visitors at the reception of the camping park before entering the camping park and he is responsible for paying the fees according to the valid price list at the reception before departure. Visitors must always park outside the main entrance gate of Lech Camping GmbH and leave the campsite by 9 pm at the latest. The campsite regulations, which are available online (www.lech-camping.de) and will be handed out on request, are binding for all campsite guests and their visitors.
- Lech Camping GmbH is entitled to terminate the contract without notice for good cause if the guest (or his/her visitor(s)) persistently violates the campsite regulations through his/her behaviour, endangers others, causes persistent disturbances, makes use of the pitch or rental property in breach of the contract, does not treat rental property with care or behaves in any other way in gross breach of the contract. In this case, the guest has no claim to repayment of the rental price.
- Lech Camping GmbH is only liable for intent and gross negligence. It is not liable for damage caused by the failure or disruption of water, electricity or gas supplies, or for noise pollution caused by third parties, or for negligent breaches of duty resulting in damage caused by the use of the facilities or equipment - including those that have been taken out of service - and provisions located on the site. This also applies to breaches of duty by legal representatives or vicarious agents of Lech Camping GmbH.
- Swimming in the lake and the use of all facilities (boats, surfboards, playground equipment, kettcars, trampoline, etc.) is at your own risk and is prohibited after dark. Parents are liable for their children. Guests are also responsible for their visitors.

- We take photos/videos several times a season in order to present our campsite and all its facilities in all media (internet, print media, etc.) in an up-to-date manner. By staying with us, you agree to the publication of photos/videos showing you, your fellow travellers, persons and animals, your visitors as well as your property or equipment.

We wish you a wonderful and relaxing holiday at Lech Camping.