



OUR CONDITIONS OF BOOKING

1. CAMP SITE

A one-off handling charge of 6 Euros is charged which is due with the down payment. The handling charge is not offset nor is it returned. **The down payment** must be paid **immediately** in order for the reservation to be binding:

1-2 nights	€ 20
3-5 nights	€ 50
6-9 nights	€ 80
more than 10 nights	€ 130

For reservations of 10 nights or more the full outstanding charge for overnight stays is due for payment at the latest 30 days prior to arrival by bank transfer.

- For **short-term bookings** the down payment must be made at the latest 1 day prior to arrival by credit card.
- With reservations, you will have access to your **site from 14.00 h onwards**.
- The spaces are reserved up until **18.00 h** on the day of arrival. If we have not been notified by this time, this releases us from any further obligations. Visitors to the camp site are obliged to inform us immediately of any change or delay to the time of arrival.
- A claim to a particular spot or location does **not** exist. It remains at the campground administrators' discretion, which site you are allocated for putting your tent up.

- Entry between 12.00 and 14.00 h is not possible because the entry barrier is locked.
- Methods of Payment on departure: **In cash or by EC cheque card.**
- Departure must have been completed by **11.00 h.**
- If you **depart early**, we will charge you **at a rate of 50 %** for days you have not used.

Charges for cancelling Bookings of up to 9 Nights:

Up to 15 days prior to arrival	10 % of the down payment
3–14 days prior to arrival	50 % of the down payment
0-2 days prior to arrival	the down payment is retained

Charges for cancelling Bookings of 10 Nights or more:

Up to 31 days prior to arrival	the down payment made when booking the holiday is retained
26 - 30 days prior to arrival	50 % of the overall charge for overnight stays with us
15-25 days prior to arrival	80 % of the overall charge for overnight stays with us
0-14 days prior to arrival	the full cost for overnight stays with us is retained

2. RENTAL OBJECTS

A one-off charge of € 6 is made for reservations, which is due with the down payment. This charge is not offset or returned.

A down payment of **25 % must be paid immediatley** in order for the reservation to be binding, **however a minimum of 100 Euros** where the rental fee is less than 400 Euros.

The remaining rental fee is due 8 weeks prior to arrival. If the booking is made at short notice less than 8 weeks in advance, then the full rental fee is due **immediately**.

With reservations you should have access to your **rental objects from 15.00 h onwards**. Arrivals must ensue **by 18.00 h**. Visitors to our camp site are obliged to inform us immediately with any change to or delay in their time of arrival. Admittance between 12.00 h and 14.00 h is not possible because the entry barrier is locked. Departure must be made by **10.00 h**. With **early departures** the charges for days not used are not returned.

Conditions for cancellation of rented Objects (Sleeping Barrel, guestrooms, apartment):

Our visitors can withdraw from rental contracts which have been concluded at any time with an appropriate written declaration to Lech Camping GmbH. Receipt of the declaration by Lech Camping GmbH is definitive for the consequences of the cancellation. Cancellation by the visitor (renter) is possible at any time up to 2 months prior to the start of the rental period, for a handling charge of 30.00 Euros. This must take place in writing. If the visitor to our camp site (renter) withdraws from a camping contract for a rented object, Lech Camping GmbH is entitled to demand the following as damages:

Up to 8 weeks prior to start of the rental period	25 % of the total cost
Up to 4 weeks prior to start of the rental period	50 % of the total cost
Up to 15 days prior to start of the rental period	75 % of the total cost
From 14 days or less prior to the start of the rental period	100 % of the total price

We recommend you take out Holiday Cancellation Insurance.

Through taking out Holiday Cancellation Insurance you can protect yourself against the costs incurred with a cancellation. Please take care to note the deadline for concluding this. You can find more detailed information here: <https://www.reiseversicherung.de/en/index.html>

3. GENERAL TERMS & CONDITIONS FOR THE CAMP SITE AND RENTAL OBJECTS:

Charges to be paid by visitors to our camp site result entirely from Lech Camping GmbH's current valid price lists. On entering our camping park, guests at our camp site accept the current price list, which is on display in Reception.

Lech Camping GmbH is entitled to withdraw from the contract if the rental object cannot be provided after concluding the contract as a result of higher power. In this case sums which have been paid are returned. Further claims over and above this are excluded. In this case Lech Camping GmbH is obliged to inform the visitor to our camp site immediately.

The visitor is obliged to treat the site for putting the tent up, the facilities, rental objects and inventory with care. Visitors to our camp site are responsible for their own guests and visitors, and are obliged to register their guests in our Camping Park's Reception **prior to their entering**, and are responsible that fees according to the valid price list have been paid to reception prior to their departure. Visitors must fundamentally park away from the main entrance gate to Lech Camping GmbH. The Camp Site regulations, which are available online (www.lech-camping.de) and will be handed out on request, are binding for all visitors to our camp site and their guests.

Lech Camping GmbH is entitled to cancel a contract without any notice on important grounds, if the visitor continually contravenes the Camp Site Regulations with his behavior, endangers others, continually causes disruptions, uses the site for erecting his tent or the rental object in a manner contrary to the contract, does not handle rental objects with care or conducts himself or herself in other grossly negligent fashion. In this case the visitor has no claim to repayment of rental costs.

The company Lech Camping GmbH is liable exclusively for acting with intent and gross negligence. It is not liable for damages which occur due to blackouts, failures or faults in the supply of water, electricity or gas, nor for noisy disturbances by third parties nor for negligent violations of their obligations which cause damages, occurring through use of equipment or apparatus situated on the camp ground – including those which have been placed out of operation – and precautions. This is also valid for legal representatives violating obligations or for the fulfilment operatives of Lech Camping GmbH.

Bathing in the lake and use of all facilities (boats, surf boards, toys and games, gocarts, toddlers' bicycles, trampolines etc.) takes place at one's own risk. Parents are liable for their children. Visitors to our camp site are also responsible for their guests and visitors.

Several times during the holiday season we take photographs / record videos, in order to continually present our camp site and all its facilities in an up-to-date way to all the media (internet, print media etc.). Through staying with us, you declare your agreement to publication of photographs / videos, in which you, your traveling companions and pets, your guests and visitors and their property are shown.

We wish you a pleasant and relaxing holiday with Lech Camping.